

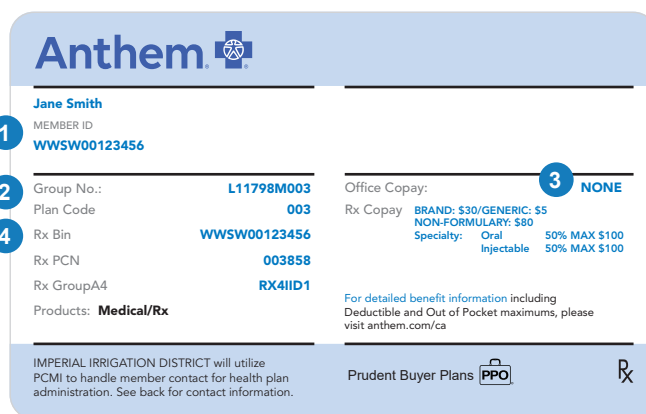
How to Read Your ID Card


FRONT

- 1 Subscriber (Member) ID Number, which is also known as your HCID Number. The first 3 digits are your Anthem Alpha Prefix.
- 2 Group (Employer) Number and Plan Number
- 3 Co-pay, Deductible and Out of Pocket
- 4 Pharmacy BIN and Process Control Number (Information for your pharmacy)

BACK

- 5 Pharmacy Network Customer Service
- 6 Member and Provider Claims Submission Instructions
- 7 Website to access Online Portals for both Members and Providers
- 8 Contact Numbers: Customer Service and Utilization Review



Anthem 

Jane Smith
MEMBER ID
WWSW00123456



1 **Group No.:** L11798M003
Plan Code: 003

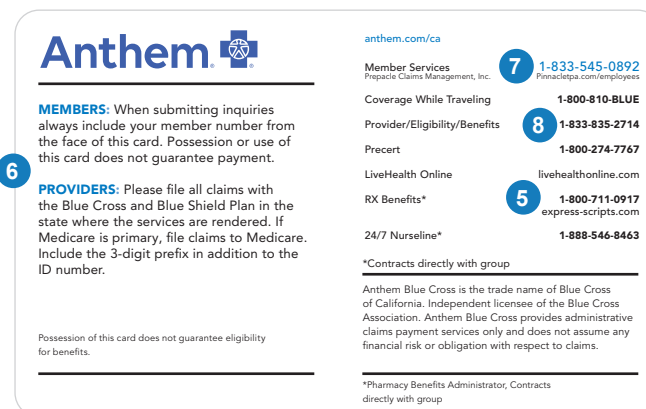
2 **Rx Bin:** WWSW00123456
Rx PCN: 003858
Rx GroupA4: RX4IID1
Products: Medical/Rx


Office Copay: **3 NONE**
Rx Copay: BRAND: \$30/GENERIC: \$5
NON-FORMULARY: \$80
Specialty: Oral 50% MAX \$100
Injectable 50% MAX \$100

For detailed benefit information including Deductible and Out of Pocket maximums, please visit anthem.com/ca

IMPERIAL IRRIGATION DISTRICT will utilize PCMI to handle member contact for health plan administration. See back for contact information.

Prudent Buyer Plans  



Anthem 

anthem.com/ca

Member Services
Prepact Claims Management, Inc. **7 1-833-545-0892**
Pinnacletpa.com/employees

Coverage While Traveling **1-800-810-BLUE**

Provider/Eligibility/Benefits **8 1-833-835-2714**

Precert **1-800-274-7767**

LiveHealth Online livehealthonline.com

Rx Benefits* **5 1-800-711-0917**
express-scripts.com

24/7 Nurseline* **1-888-546-8463**

*Contracts directly with group

Anthem Blue Cross is the trade name of Blue Cross of California. Independent licensee of the Blue Cross Association. Anthem Blue Cross provides administrative claims payment services only and does not assume any financial risk or obligation with respect to claims.

*Pharmacy Benefits Administrator, Contracts directly with group

MEMBERS: When submitting inquiries always include your member number from the face of this card. Possession or use of this card does not guarantee payment.

PROVIDERS: Please file all claims with the Blue Cross and Blue Shield Plan in the state where the services are rendered. If Medicare is primary, file claims to Medicare. Include the 3-digit prefix in addition to the ID number.

Possession of this card does not guarantee eligibility for benefits.

*Depending on your employer and plan selection, card appearance and placement of information may vary. If you have any further questions, please contact Pinnacle Customer Service.

Need Help?

For any questions, please contact Pinnacle Customer Service at (800) 649-9121 or email customerservice@pinnacletpa.com.